Student Health in Strasbourg

Presentation for international students

Service de **santé étudiante** Université de Strasbourg

Dr Caroline Sauton, Strasbourg, December 2025
Patricia Claudon, communications officer

Summary

Part 1 | Medical organisation in France

Part 2 | University Health Service

Part 3 | What you need to know about the French health care system

Part 4 | Conclusion

Part 1

Medical organisation in France

Oh... I 'm ill...
What do I do?

Is it an emergency?

Life threatening Emergency →

Call

112 or **18** (Fire Department)

or **15** (Emergency medical services)

Emergency →

Go to emergency dpt

- **Hospital** (NHC, Hautepierre)
- **Clinics** (Rhéna, Sainte-Anne)

I need an appointment today or tomorow →

Contacts

SOS Médecin | ASUM 67 | 116-117

Centre médical 7/7 Poterie

Médecin généraliste libéral (GP)

An Appt later →

Doctolib/Maiia

Service de santé étudiante (SSE)

(Doctolib or call +33 3 68 85 50 24)

Part 2

University Health Service (SSE)

Who? Where? When? How? How much?

Students of the University of Strasbourg & associated institutions (Hear, Engees, Ensas, Insa...)

2 places:

→ **SSE Esplanade**: 6 rue de Palerme, Strasbourg

Monday-Thursday: 8:30 am-5: 30 pm & Friday: 8:30 am-5:00 pm

→ **SSE Illkirch**: 72 route du Rhin, Illkirch

Tuesday-Thursday: 8:30 am- 5:30 pm

Phone number: **0033 3 68 85 50 24**

or using the app Doctolib

Free: 0 €!

What for?

- **Preventive consultations for non-European students** and health- students (tuberculosis test, update of vaccinations…)
  > OFII consultation when you arrive in France
- **General practice consultations**
- **Gynecology consultations**
- Study accomodations

Photo Catherine Schroder / Unistra

What for?

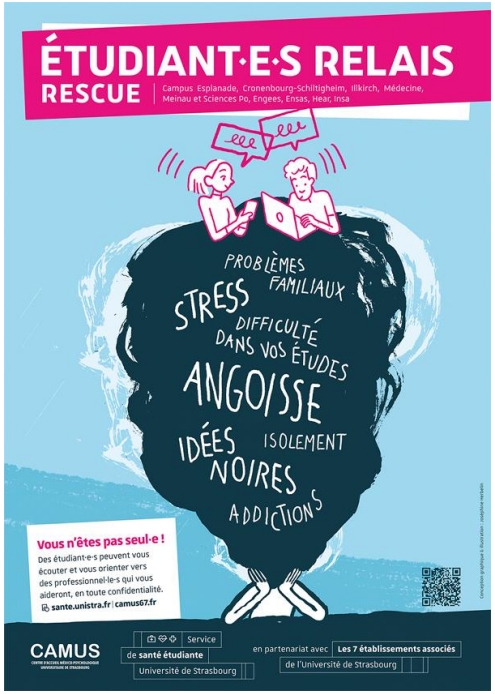
- Nutrition consultations
- Screening for Sexually Transmitted Infections
- Individual stress management consultations
- ...

What else?

- "*Take care!*" actions in university residences:
  → Cité U' Alfred Weiss
  → Cité U' Robertsau
- Film debate evening, cinéma Vox:
  → *Lonely Castle in the Mirror*, Dec. 4th, 7.30 p.m.
  → *The Whale*, Apr. 9th, 7.30 p.m.
- Preventive actions, for exemple tests for STIs.
- Cooking Workshop…

Étudiants relais RESCUE | *Students mediators*

- Several students from the University of Strasbourg can help the others students (university issues, family problems, social or relationship difficulties, psychological aid, stress, guidance with course selection)
- Contact by email. Free. Confidential.
- They speak different languages
- More info on the website sante.unistra.fr



CAMUS | Medical and psychological health center

- Psychologists & psychiatrists
- 3 places:
  → **Esplanade**: 6 rue de Palerme, Strasbourg
  → **Petite France**: 11 rue Humann, Strasbourg
  → **Illkirch**: 72 Route du Rhin, Illkirch
- Free! 0€
- Appointments on administration office:
  → **on site** (6 rue de Palerme, Strasbourg)
  → **by email**: camus@unistra.fr

CAMUS
Centre d'Accueil Médico-psychologique Universitaire de Strasbourg
website

Part 3

What you need to know about the French health care system

How can you get French health insurance?

l'Assurance Maladie
Agir ensemble, protéger chacun

MEMO FOR INTERNATIONAL STUDENTS

On your arrival in France, and after registering at your higher education institution, follow these steps to obtain coverage of your health costs throughout the duration of your studies:

1
REGISTER AT THE WEBSITE: ETUDIANT-ETRANGER.AMELI.FR

Enter the **mandatory** information
- Surname
- Forename(s)
- Date of birth
- Country of birth
- Email address
- Postal address in France
- Telephone number

Submit the **mandatory** supporting documents
- **Passport/identity card**
- **Residency permit**
- **Full copy of your birth certificate/excerpt of birth certificate with parentage (drawn up by the Consulate)**
- Certificate of education for the current year
- Certificate of parental permission (under the age of 16)
- IBAN
- Additional documents according to country of origin

2
CREATE YOUR PERSONAL SPACE

Download your **temporary** certificate of affiliation to Social Security

Submit the **missing or non-compliant** supporting documents in your personal space

As soon as you receive a message awarding your French Social Security Number (NIR)...

...download your **permanent** certificate of affiliation to Social Security

THE ETUDIANT-ETRANGER.AMELI.FR WEBSITE

To obtain Health Insurance, every new international student must register on the website provided:
etudiant-etranger.ameli.fr

This dedicated website – available in French, English and Spanish – and accessible in Mandarin and Arabic through assistance, is a private space between foreign students and the Health Insurance.

NEED HELP?
Consult the tutorial at etudiant-etranger.ameli.fr, section **Need help**

3
ONCE YOUR AFFILIATION IS FINALISED, FOLLOW THESE PROCEDURES TO BE REIMBURSED AS EASILY AND QUICKLY AS POSSIBLE

Declare an attending physician at the time of a consultation
with a doctor in France.

Complete and return the Vitale card form on receipt, providing your supporting documents
- Recent identity photo
- Identity document

Open your personal ameli account
at ameli.fr or via the ameli application.

You can take out complementary health insurance
The Health Insurance fund will reimburse part of your medical costs. We recommend you take out complementary health insurance to be better reimbursed.
If you have a low income, in most cases you will no longer have to pay these health costs with the Complémentaire santé solidaire.

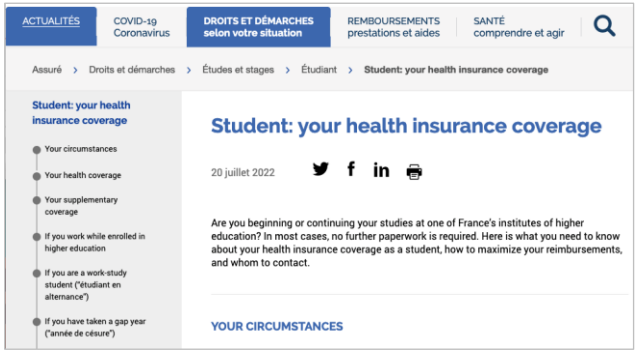
You belong to the Health Insurance fund of the place where you are living.
THIS PROCEDURE ONLY NEEDS TO BE FOLLOWED ONCE, ON YOUR ARRIVAL.

Interesting links

Social Security registration for foreign students

https://etudiant-etranger.ameli.fr

Student: your health insurance coverage

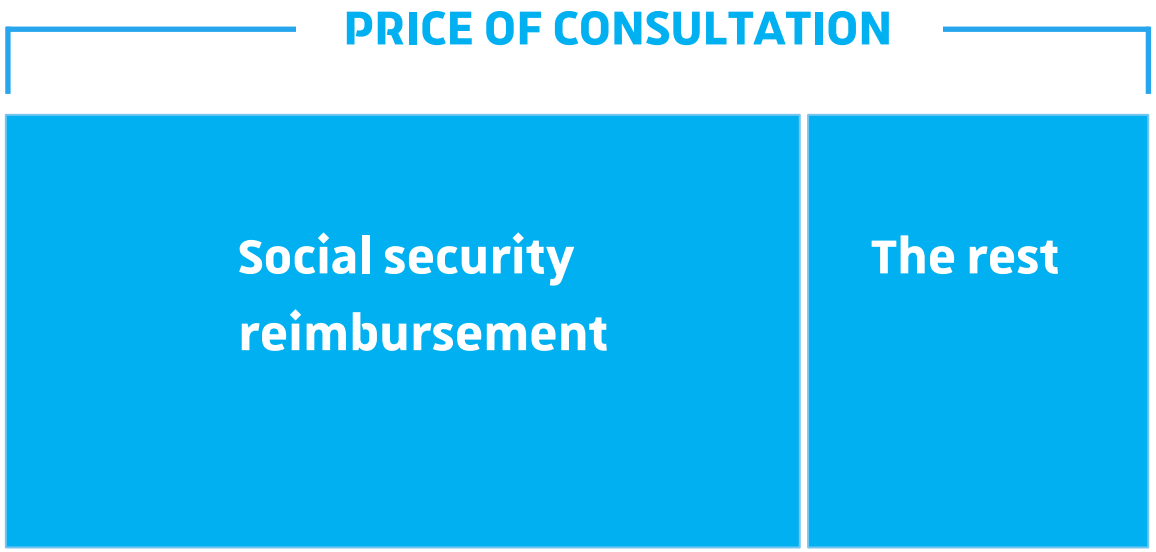


https://www.ameli.fr/assure/droits-demarches/etudes-stages/etudiant/student-your-medical-expenditure-coverage

(Code postal: 67000)

Price(s) and Reimbursements

« Conventionné **secteur 1** » = No extra fees (GP's frequently)



Price(s) and Reimbursements

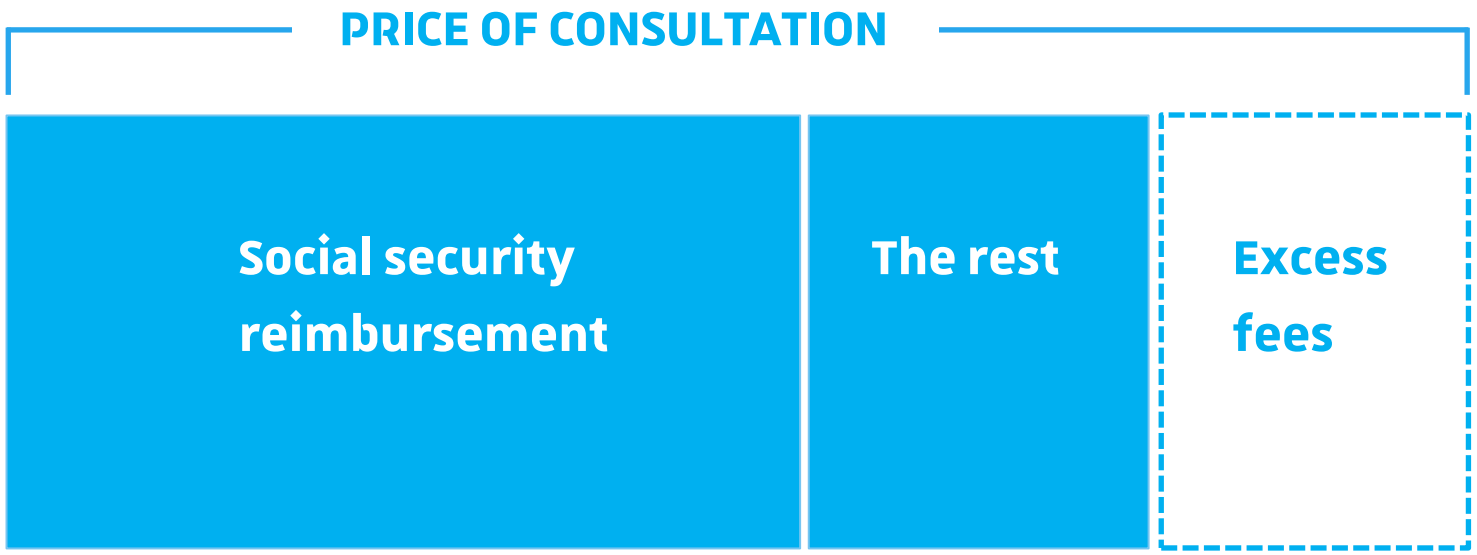
Example: Price of a LIBERAL basic general practice consultation: 30 €

paper care sheet / Carte vitale (tiers payant)

- At your expense
- Complémentaire santé (private insurance)

Take an appointment with a Social worker in our department or in the CROUS department)

« Conventionné **secteur 2** » = Excess fees (specialist)



Ask for the price when making the appointment

The essential to know

- « Tiers payant » with « **Carte vitale** »

- To be reimbursed correctly, you must have an attending physician (« **médecin traitant** »):

- **First**: « Médecin traitant »
  Then: Specialist (except for gynecologist, ophthalmologist, pediatrician)

Part 4

Conclusion

The essential to know

- If you're sick, you have different options for consultations depending on the degree of emergency
- If you need a consultation with us: Doctolib /**0033 3 68 85 50 24**
- Register on the website **etudiant-etranger.ameli.fr** and follow the instructions

Thank you for your attention ☺

Contact

Service de **santé étudiante** Université de Strasbourg

sante.unistra.fr

doctolib.fr (SSE Strasbourg, for Appointments)

Ernest

sante.etudiants@unistra.fr

sante.unistra